

Defiance College provides digital TV service across campus. Digital cable systems require a television, DVR or other tuner device with a QAM tuner.

How do I know if my TV has a QAM tuner?

Most, but not all, TVs made after 2006 have a QAM tuner built in. If you are unsure, please check your manufacturer's website for information. Additionally, if your TV remote has the [.] or [-] symbol button for easy tuning or is able to display channels with a [.] or [-] as in 5.2 or 5-2, your device likely has a QAM tuner. You can also attempt a "channel search" or "auto program" to see if the process resolves the issue.

If my TV has an internal QAM tuner, how do I program my TV?

Most QAM tuner TVs have a "channel search" or "auto program" function that will automatically scan the incoming signals and detect the ones that are available. It may be necessary to do a channel search before your TV will allow you to tune to a specific channel.

- 1) Go to the TV menu
- 2) Look for and select an option similar to "channel search" or "auto program"
- 3) Be sure to select "digital scan" and not "analog scan"
- 4) The TV will automatically begin searching to identify all available channels

What do I do if my TV does not have an internal QAM tuner?

If your television does not support a QAM tuner, you can update your television to a model with an internal QAM tuner or purchase a digital conversion box. Just like the TV, you should ensure that the conversion box includes a QAM tuner, and not just an ATSC tuner.